

Goodlife Festival

FAQ's

How old do I Have to be to attend this event?

This event is strictly 18+ only, we operate challenge 25, so please bring ID with you.

Where can I purchase tickets?

Tickets can be purchased online via www.goodlife-festival.co.uk or via See Tickets, Ticket Web and Gigantic.

I have a query regarding purchasing tickets / my already purchased tickets, who should I speak to?

For any questions regarding your tickets, you'll need to contact New Vision Events at info@newvisionevents.co.uk and their team will be able to help.

Tickets will be dispatched by your ticket platform you purchase with which will be either See Tickets Ticket Web or Gigantic. You must bring your tickets on the day to gain access to the event.

How much are tickets?

Ticket prices range from £39.50+bf - £49.50+bf for general admission and from £80+bf for VIP.

What time do car parks/doors open?

Car parks and doors open from 1pm. There will be no access to the event area until 1pm, so please do not arrive prior to this time as you may be turned away.

What time does the event start and finish?

The festival will start at 1pm and finish at 11pm.

Is this event outdoors?

This is an outdoor, open air event. Please check the forecast beforehand to dress appropriately for the weather.

If it rains, will the event still go ahead?

We can rely on the British weather to be unpredictable, so please come prepared with sunscreen and hats or waterproof coats and shoes if required. No refunds will be given due to inclement weather.

Can I bring an umbrella?

Small umbrellas are permitted, but we ask that you please be considerate of audience members behind you.

Can I bring seating?

Camping chairs and deckchairs are NOT permitted. Blankets are ok. Loungers or inflatable seating, gazebos, windbreakers, tables and other structures are also NOT permitted.

Can I bring a camera?

The use of small hand-held cameras for personal use is permitted. Drones are not permitted.

Can I bring food and drink?

No food or drink is permitted into the festival area. There will be food and drink available to purchase on site. Free drinking water will be available. Bag-checks will be in place on entry.

How do I get there?

There will be different entrance gates to the site. Please switch off your satnav as you get close to Harewood and follow the directional event signage.

Where is the nearest car park?

Free car parking is available on site and please follow the directions of parking stewards on arrival. There will be no parking in Harewood village and no-waiting cones will be deployed and enforced.

Will there be a shuttle service available to get to the event?

More details to be confirmed shortly.

Will there be a drop off/pick up point?

There will be a signposted designated drop off and pick up point. On arrival, please enter via the Main Arch entrance to Harewood off the A61 in the centre of Harewood village. There will be a dedicated pick up and drop off point located close to the event arena. There will be clear signage providing directions to this area, so please advise your driver to follow these. Please book any taxis in advance and ask them to be on site prior to the festival finishing to avoid any delays on departure. We suggest exchanging contact details with your driver to ensure you can locate each other at the end of the evening. There will be no-waiting cones deployed in Harewood village which will be enforced.

I have a blue badge, where can I park?

There will be a designated area for blue badge holders within the event car park as close to the event arena as possible. Please note all parking is on grass.

Will I be able to go back to my car during the concert?

There is no re-admission after entry, so please plan ahead and bring everything with you that you'll require for the duration of the event.

Can I leave my vehicle at Harewood overnight?

There is no facility to leave your vehicle on site after the event, all vehicles must be removed.

Where is the nearest train station?

Leeds or Harrogate. Taxis and bus connections are available.

Can I purchase tickets on the day?

Unfortunately tickets will not be available to purchase on the day, so please make sure you purchase your tickets in advance to avoid any disappointment.

Can I have a refund or exchange on my tickets?

Once purchased, tickets cannot be exchanged, refunded or returned unless the event is cancelled.

Can I bring a banner?

No banners, flags or laser pens are permitted.

Are service dogs permitted?

Unfortunately no animals are permitted into the event arena with the exception of registered assistance dogs.

Will there be a smoking area?

There will be a designated area.

Are there any discounts for group bookings?

There are no discounts for group bookings.

I'm a Harewood member, do I receive any discount on my ticket?

As this event is organised via an external promoter, unfortunately there are no discounts available to Harewood members.

Residents of Harewood village will be advised of any discounts via post in mid-late December.

Please note all information is subject to change