

Father Christmas Experience: Mischief at the Workshop FAQ's

How long does the experience last?

The experience lasts for 45 minutes.

Is this is a group experience?

Yes, this year we have planned a group experience rather than individual family sessions. There will be 15 people in each session, from different family groups, including children and adults.

When should I arrive?

Please ensure that you arrive at Harewood with plenty of time to spare to allow for car-parking etc. Please make your way to the East Porch entrance to the House 5 minutes before your time slot. Follow the signage from the car park, through the Terrace Gardens.

Can I visit the House?

We recommend that most visitors continue their visit around the House after their visit with Father Christmas. If you have a later slot with Father Christmas, please allow time to look around the House before your experience.

Last entry to the House is 5pm. If you are booked on a slot from 4:30pm onwards and wish to see the House, please do so before the experience.

The House will close at 17:30 (15.00 on Christmas Eve), with the car parks closing at 6pm (4pm on Christmas Eve).

How many adults can come?

This year we are permitting 2 adults per booking.

Does everyone need to be covered by a Membership?

Yes. If purchasing the discount Member tickets all adults must be covered by a valid Membership. For guardians wishing to treat children not covered on their Membership, please book a non-member child's ticket.

How many Father Christmas places are available this year?

We are keen to make as many places available as possible as we know our Members love visiting Father Christmas at Harewood. However, as a charity with a focus on ensuring the best possible Harewood experience for everyone all year round, there is a limit to the volume of tickets we can make available for this one experience.

Can I bring a buggy?

Buggies are not permitted in the House during the Christmas period. Please leave buggies in the buggy park.

Why are these tickets for Members only?

Priority booking for the Father Christmas Experience is a benefit of Harewood Membership. If there are any tickets left after the initial booking process we will make them available to non-Members on our website.

Can I take photos/videos?

Both photos and videos are permitted during the experience. As the experience is located within the House, please refrain from using any flash.

What happens if I'm late for my slot?

Depending on availability, our team of elves may be able to accommodate you on a later timeslot. Please note this may impact the viewing of the experience.

What is the difference between the Early Years Father Christmas and Mischief in the Workshop?

The Early Years experience provides a photo-opportunity for children under the age of 4 and a small chat with Father Christmas, lasting 20 minutes. Mischief in the Workshop is created for children aged 4 and above and features a 45 minute immersive performance from our cast of characters.

Is car parking included?

Yes, car parking is already included in your event ticket.

Can I bring a babe in arms/newborn for Mischief in the Workshop?

All Mischief in the Workshop tickets require a paying child ticket to make the booking. You are able to bring a babe in arms for no additional fee provided you also have a paying child ticket. Gifts are available for paid tickets only. For example, if you bring a babe in arms and one child, one gift will be given. If booking onto our Early Years experience, all children including babes in arms must have a paid-for ticket.

Is the Father Christmas experience accessible for wheelchair users?

Both Mischief at the Workshop and Early Years experience are accessible for wheelchair users. However, please contact events@harewood.org to discuss the particulars of access required.