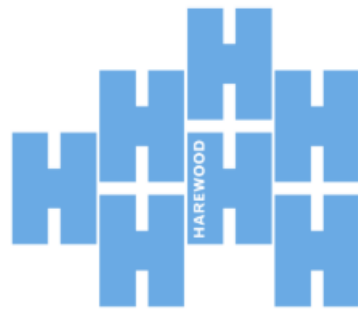


Group Visits to Harewood – COVID -19



Your Visit

As Harewood re-opens, we are keen to welcome back group visits and we have put a variety of measures in place to make Harewood as safe as possible for our visitors. These include:

- Additional hand washing facilities.
- A grab and go food and drink offering in the Courtyard and Terrace Cafes.
- A one-way system in the Himalayan Garden and the Bird Garden.
- Holders of the 'We're Good to Go' industry standard from Visit England, following industry and Government COVID-19 guidance on cleanliness and social distancing.
- Limited numbers and a one-way system in the House.
- We encourage payment in advance of your visit. Our site is now entirely cashless, therefore we ask that any groups paying on the day pay by card only.
- Where guided tours are booked, groups will be limited to 10 visitors per tour guide and we ask that visitors wear a mask and social distance throughout the tour. A deposit of £100 will be required to secure your tour.

On arrival, where possible a member of the team will be available to greet you in the coach car park and answer any questions that members of your group may have as they disembark, however they will not be boarding the coach to provide an introduction or handing out any leaflets or maps.

To keep standards of cleanliness and awareness high, we're asking you to play your part in keeping Harewood safe for everyone and a really uplifting experience.

Access

Due to coronavirus, we have also had to put in place certain measures in order to adhere to social distancing and other current government guidance, which has affected on-site accessibility:

- Unfortunately, we are not able to operate the shuttle or chain ferry at this time.



- Wheelchair users can access the State Floor using a wheelchair lift. Please note, our staff are unable to assist with embarking and disembarking from the wheelchair lift.
- For hygiene purposes, we are unable to provide courtesy indoor wheelchairs to visitors at present.
- Due to government restrictions, we are unable to operate the wheelchair lift Below Stairs at present, therefore access to some areas of Below Stairs is restricted for wheelchair users.
- Wheelchair access to Terrace Tearoom is via the Terrace Garden, with use of a wheelchair ramp. Please note our staff are unable to provide assistance with wheelchairs on and off this ramp.
- The Bird Garden is positioned on a natural slope. Due to one-way routes in place at present, please be aware that the Bird Garden exit is located at the bottom of a steep slope. Due to the one-way systems in place you will not be able to exit the Bird Garden via the Courtyard.

For more information, please visit our [Access](#) page.

If you have any further questions regarding your group visit, please do not hesitate to get in touch with Caitlin on **0113 218 1017** or groups@harewood.org.

We look forward to welcoming your group to Harewood very soon.

Kind regards,

[Caitlin Wall](#)

Audience Development Coordinator

Harewood House Trust

0113 218 1017/ groups@harewood.org