



# Terms & Conditions

## Use of harewood.org

- a) Access to and use of the site is provided by Harewood House Trust.
- b) By using this site you agree to be legally bound by these terms, which shall take effect immediately on your first use of this site. If you do not agree to be legally bound by all the following terms please do not access and/or use this site.
- c) Harewood House Trust may amend these terms at any time by posting changes online. Please review these terms regularly to ensure you are aware of any changes made by us. Your continued use of this site after changes are posted means you agree to be legally bound by these terms as updated and/or amended.
- d) You agree to use this site only for lawful purposes, and in a way that does not infringe the rights of, restrict or inhibit anyone else's use and enjoyment of this site. Prohibited behaviour includes harassing or causing distress or inconvenience to any person, transmitting obscene or offensive content or disrupting the normal flow of dialogue within this site.
- e) We reserve the right to bar any users from the site on a permanent or temporary basis at our discretion. Any such user shall be notified and must not use the site under any other name or through any other user.

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## Accuracy of Information

- a) Harewood House Trust endeavours to ensure that the information on the website, which is provided in good faith, is as accurate as possible.
- b) All information and materials on this website are for your general use only and do not constitute any advice or recommendation. You should independently verify any information before relying upon it.

## Disclaimers and Limitation of Liability

- a) The site content, including the information, names, images, pictures, logos and icons regarding or relating to Harewood House, its location, events and services (or to third party



providers of products and services or through a hypertext link), is provided "AS IS" and on an "IS AVAILABLE" basis without any representations or any kind of warranty made (whether express or implied by law) to the extent permitted by law, including the implied warranties of satisfactory quality, fitness for a particular purpose, non-infringement, compatibility, security and accuracy.

- b) We provide information on this site free of any access charge and on the basis of no liability for the information given. Under no circumstances will Harewood House be liable for any of the following losses or damage (whether such losses were foreseen, foreseeable, known or otherwise): (a) loss of data; (b) loss of revenue or anticipated profits; (c) loss of business; (d) loss of opportunity; (e) loss of goodwill or injury to reputation; (f) losses suffered by third parties; or (g) any indirect, consequential, special or exemplary damages arising from the use of this site regardless of the form of action.
- c) Harewood House Trust whilst endeavouring to ensure the site is normally available 24 hours a day does not warrant that functions contained in this site will be uninterrupted or error free, that defects will be corrected, or that this site or the server that makes it available are free of viruses or bugs.

## **Cookies**

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We may also use third party cookies set through this website. A third party cookie is defined as: third party cookies are cookies that have been written on to your device by a web site that is different from the web site you are actually visiting.

By using our website you are agreeing to consent to our use of cookies. If you do not wish to accept this, you can amend your setting in your browser. You can also delete cookies at any time in your browser settings.

## **Competitions**

- a) Only one entry per person.
- b) Applicants must be 18 years or over.
- c) Closing date for entry will be stated on competition entry form.
- d) The winner will be the first name drawn at random from all entries and the draw will be attended by an independent observer.
- e) Restrictions may apply as to when the prize may be taken. This is at the discretion of the prize giver.
- f) Dates may be excluded from the prize at the discretion of the prize giver.
- g) The prize is subject to availability and must be booked in advance.
- h) The winners will be responsible for their own transport if needed to claim the prize unless otherwise stated.



- i) Additional beverages, meals, snacks and extra facilities are not included in the prize package unless otherwise stated.
- j) Prizes are non-transferable and no cash alternative is offered.
- k) No purchase necessary.
- l) Employees or agents of Harewood House Trust are not able to enter.
- m) For further details please contact the promoter.

## General

- a) If there is any conflict between these terms and specific terms appearing elsewhere on this site then the latter shall prevail.
- b) These terms shall be governed by and interpreted in accordance with the laws of England and Wales.

## Tickets and Box Office Terms & Conditions

The Harewood ticket and box office online purchase can accept **secure** online bookings for most of Harewood's events - simply select the ticket type or event for further details and booking options.

If the event you are interested in is not available for online booking please call the box office on **0113 218 1000** during office hours or email us.

### Please Note:

- a) Tickets cannot be exchanged or replaced if lost or stolen.
- b) The face value of the ticket will only be refunded in the case of cancellation by the promoter. The refund will include any postage paid but will not include the booking fee.
- c) Please check specific event details for food/drink/seating restrictions.
- d) Some tickets are posted first class at your own risk, please ask for recorded delivery to be sure your tickets arrive safely. Ticket orders over £20 will require Special/Recorded delivery.

Although we update our website on a daily basis all online bookings are subject to availability and **online bookings must be made at least 24 hours in advance of the event**. Tickets for some events may still be available less than 24 hours in advance from the Box Office on 0113 218 1000.

## Your Security

We protect your details when we process your order and do not hold any of your credit card details.