HAREWOOD

JOB DESCRIPTION

Job Title: **Fireside Father Christmas**

Type of Contract: Seasonal November & December

Responsible to: **Visitor Experience Managers**

Salary: **£7.50ph**

ABOUT HAREWOOD

The Harewood House Trust is an independent charitable trust which manages and maintains Harewood House and its immediate grounds, by opening to the public as a visitor attraction and events venue and attracting many thousands of visitors a year.

Harewood House is one of England's finest 18th century country houses, with a magnificent collection of fine and decorative arts. It is an accredited museum and nationally designated collection and is the family seat of the Earl and Countess of Harewood. Set in extensive grounds, Harewood has award winning gardens and a renowned Bird Garden.

As an educational charitable trust, Harewood's key objectives are:

- To preserve for the benefit of the public the House, Gardens and Collections
- To promote the study and appreciation of the arts and sciences
- To provide facilities for recreation

Alongside the care, conservation and interpretation of the core collections, Harewood runs a series of innovative exhibitions of contemporary as well as historic art.

Harewood House Trust is a non-profit making organisation. All income from admissions, events, membership, private hire and other activity is re-invested back into the Trust to ensure its future sustainability.

Further information about Harewood and its programme of events can be found on the website www.harewood.org

Harewood is fortunate to receive support from a large number of volunteers, with different backgrounds, experience, skills, ages and interests. There are many areas in which volunteers are involved and the team plays an important part in ensuring that this special place is both looked after and maintained for present and future generations to enjoy.

CORE VALUES

- Make it friendly and fun for all
- Embrace our future
- Respect our past
- Keep it clean

JOB SUMMARY

Becoming Father Christmas is a magical task, you will ensure each and every person who visits Harewood has a truly special experience. Father Christmas is only ever seen by our guests as the man himself, and not in any other capacity in order to keep the believability. This involves character work, endless energy and a love for Christmas magic. You must adhere to the Father Christmas character at all times. Alongside your elves you will deliver a magical visit, ensure all the gifts are presented to the children and tell them stories of Christmas. A comprehensive and constant commitment to the Santa story is essential and a desire to make all our guests dreams come true. Only committed and responsible applicants, as well as a love of Christmas will be considered.

KEY TASKS

- To provide a warm welcome to all Harewood Visitors in a courteous, prompt and helpful manner.
- To be proactive with excellent communication skills. The role is customer focused, so customer service experience is preferred.
- You will be responsible for welcoming families and presenting gifts with assistance from the helper Elves.
- You must show the ability to work individually and as part of a team.
- Excellent personal presentation is required.
- Full training will be given.
- Enjoying working with children
- Confident in Story telling & gift giving
- Any other duties as requested by line manager.
- Applicants must be available for all of these dates
    - 25th, 26th November, 2nd, 3rd, 9th, 10th, 16th, 17th, 18th, 19th, 20th, 21st, 22nd, 23rd December.

If you are interested in applying for this position please send your CV to natalie.h@harewood.org

Successful candidates will only be accepted subject to a DBS check.

Closing date for applicants is October 13th 2017.